Track: SOPS Patient Safety Improvement Initiatives

Session: Patient Safety Mentors, Rounds, & Innovations

Date & Time: April 20, 2010, 2:15 pm

Track Number: SOPS T2-S3

Introduction to the AHRQ Health Care Innovations Exchange: A Source for Improvement Initiatives

Deborah Carpenter
Westat

AHRQ Health Care Innovations Exchange

The Innovations Exchange is a resource that is designed to support adoption and implementation of health care *service delivery* innovations and tools.

Primary goals:

- To accelerate the diffusion and uptake of health care innovations
- To facilitate the exchange of information

AHRQ Health Care Innovations Exchange

Searchable database of service innovations and tools

- Includes successes and attempts
- Wide variety of sources- including unpublished materials
- Vetted for effectiveness and applicability to patient care delivery
- Categorized for ease of use: extensive browse and search functions
- Innovators' stories and lessons learned
- Expert commentaries and perspectives

Learning Opportunities

- Learning Networks: A chance to work with others to address shared concerns
- Educational content
- Webcasts and online chats featuring innovators, experts, and adopters

Innovations.ahrq.gov

AHRQ Agency for Healthcare Research and Quality

United States Department of Health & Human Services
Advancing Excellence in Health Care www.ahrq.gov

AHRQ HEALTH CARE
INNOVATIONS EXCHANGE
Innovations and Tools to Improve Quality and Reduce Disparities

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What's New at AHRQ Health Care Innovations Exchange RSS

March 03, 2010 | Go to past issues.

Featured Topic - Pressure Ulcers

Pressure ulcers are a common problem across health care settings. The incidence of pressure ulcers varies by clinical setting: 0.4% to 38.0% for hospitals, 2.2% to 23.9% for long-term care, and 0% to 17% for home care, according to a 2003 article published in the Journal of the American Medical Association.

The estimated cost to treat a pressure ulcer is between $500 and $40,000. Yet, pressure ulcers can be managed and prevented.

The **featured Innovations** describe two programs that reduced hospital-acquired pressure ulcers by implementing new quality improvement measures.

The **featured QualityTools** provide practitioners with practical resources to

SPOTLIGHT

AHRQ issues three new Funding Opportunity Announcements (R01, R18) for comparative effectiveness delivery system research.

NEWS & EVENTS

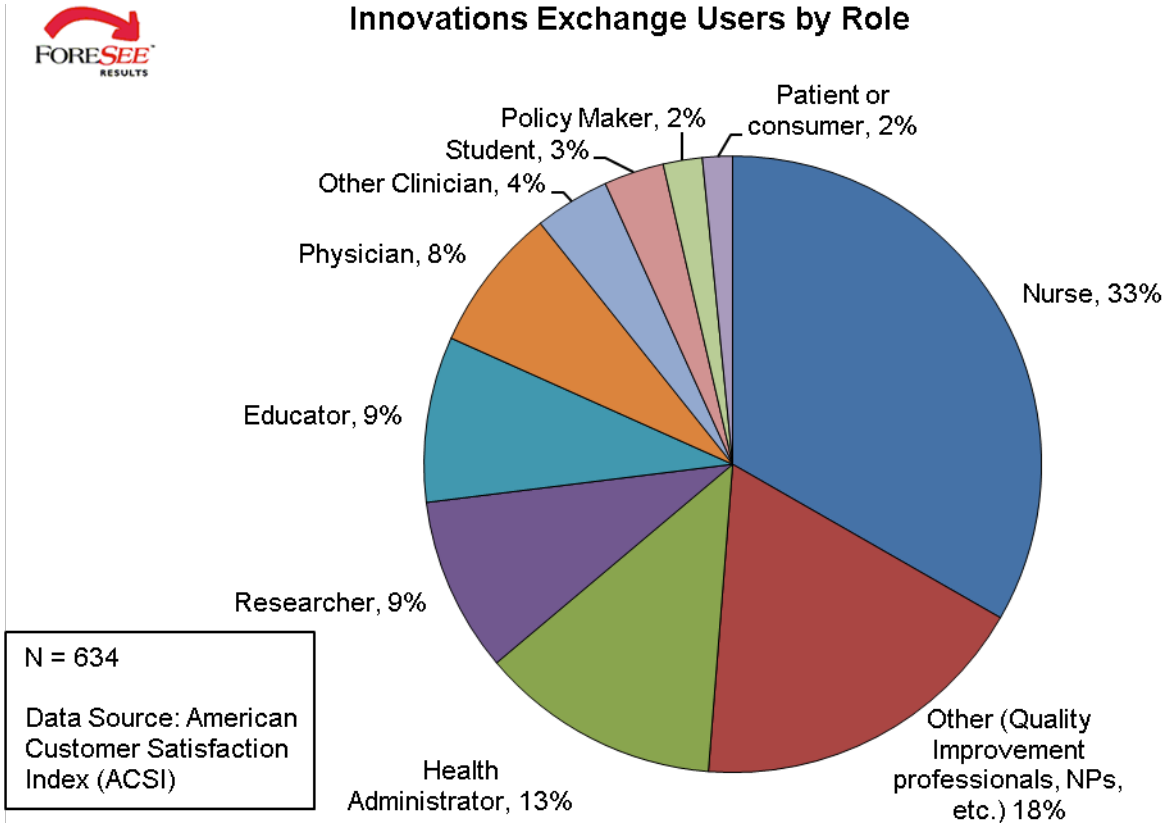
Join the AHRQ Health Care Innovations Exchange for a free Web Conference on *Ensuring Cultural Competence Across Care Settings.*

When: Thursday, March 18, 2010, 4-5pm EDT

Moderated by: Julia Puebla Fortier, founder and executive director of Resources for Cross Cultural Health Care

Learn more and register here.

Innovations Exchange Audience



Innovation Profile Inclusions

Currently over 400 innovation profiles

- Focus on *patient care process* improvement
- Innovative in a given context
- Publicly available information
- Expectation of effectiveness

Profile Exclusions

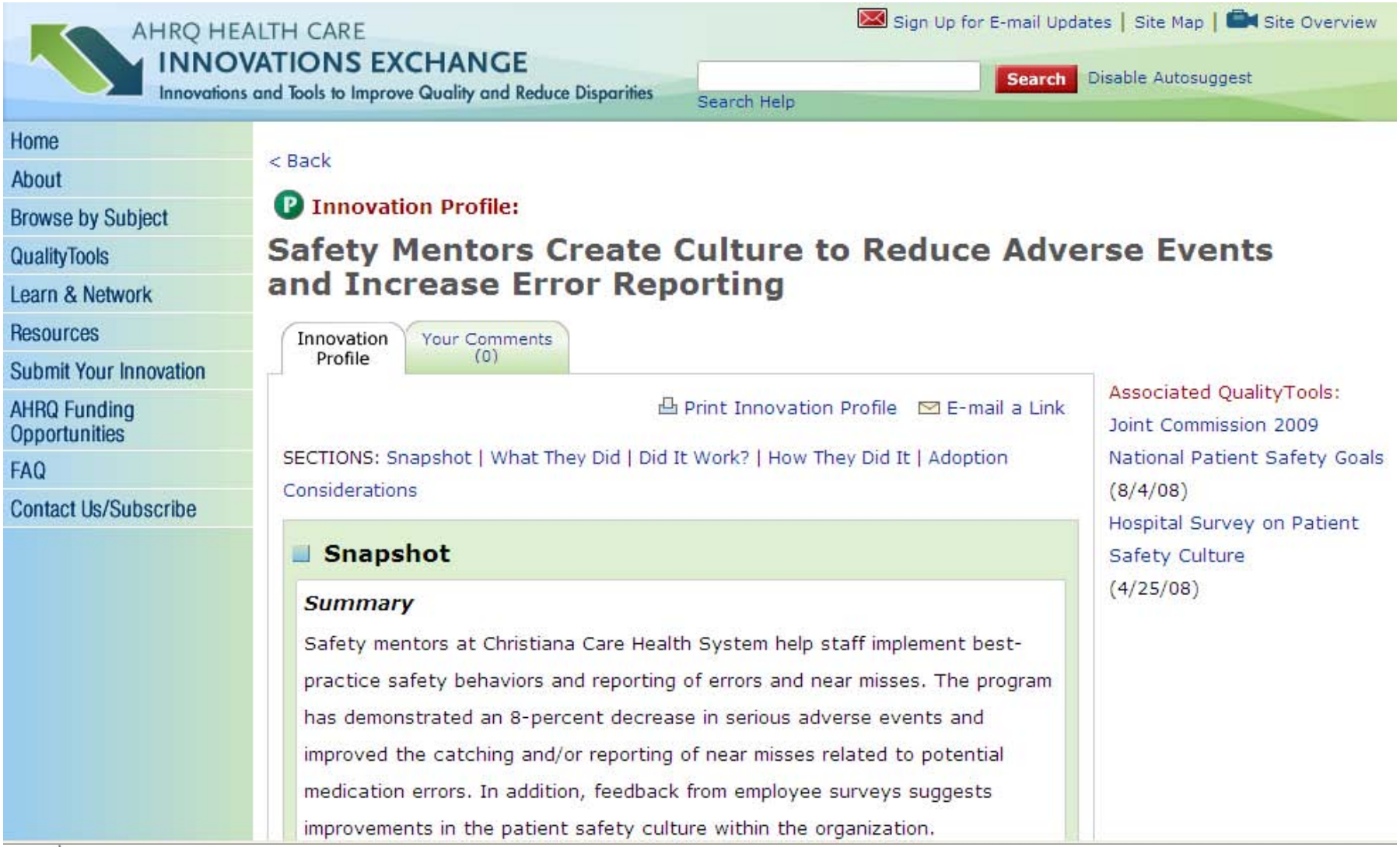
- Product or technical innovations
- Policy innovations
- Educational innovations
- Clinical innovations
- Innovations without any evidence of effect

Structure of Innovation Profile

- Snapshot
- What They Did
  - Problem Addressed
  - Description of Innovation
- Did It Work?
  - Results
  - Evidence Rating
- How They Did It
- Adoption Considerations

Innovation Profile

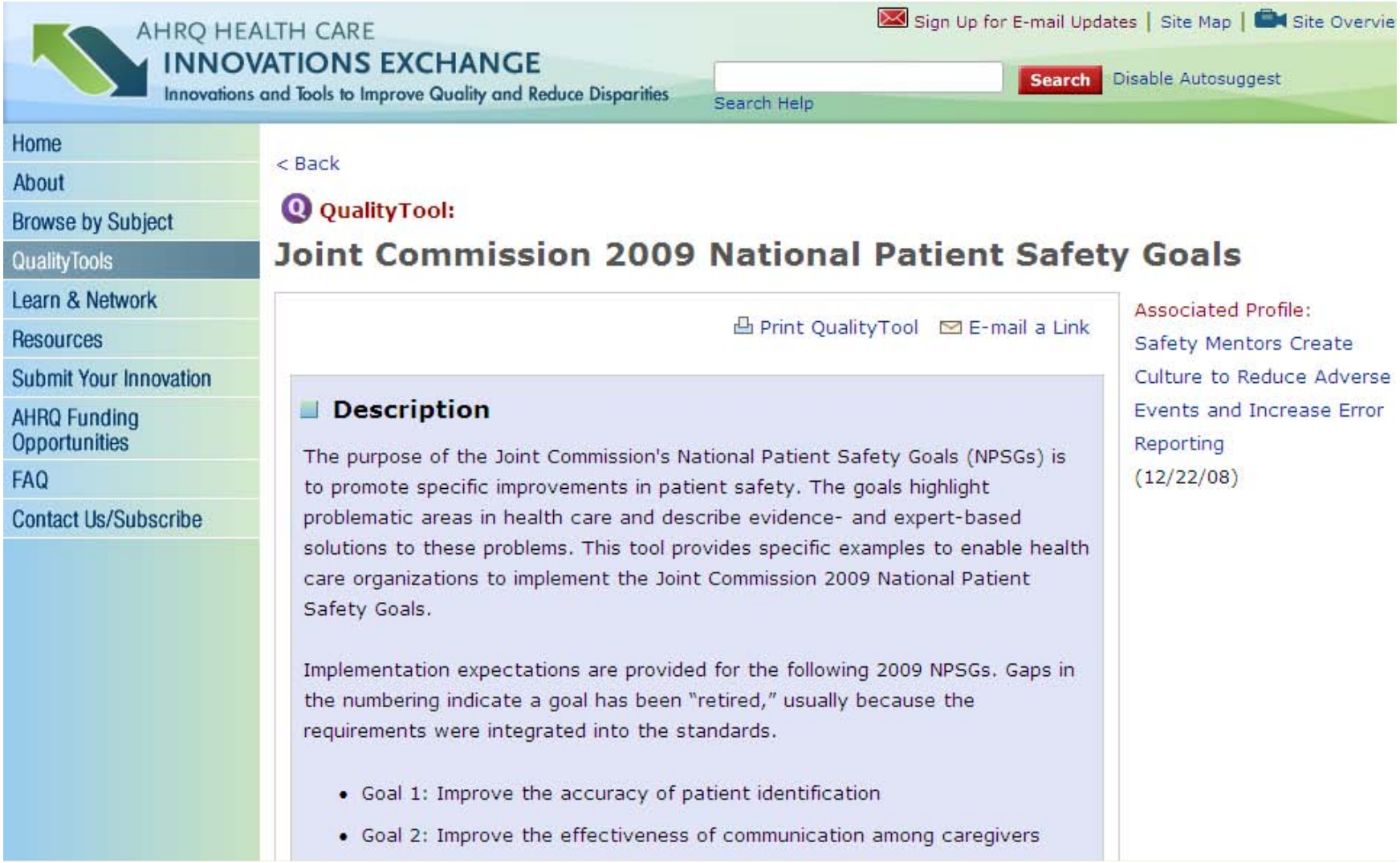
Innovation Profile



QualityTools

- Currently 1,450+ QualityTools
- Practical tools for assessing, measuring, promoting and improving health care quality
- Checklists, manuals, reports, and others

QualityTools



Community Care Coordination Learning Network

- Purpose to connect at-risk populations to care
- Enhance community care coordination
- Share information about individual community efforts and lessons

Recent AHRQ Web Events

- AHRQ Chats on Change (October 2009)
  "Effective Patient-Provider Email: A Pediatrician's Experience"
- AHRQ Web Conference (November 2009)
  "Learning from Disappointment: When Your Innovation Falls Short"
- AHRQ Chats on Change (January 2010)
  "Clinical Nurse Leader as Quality Champion: A Dialogue about an Effective Nursing Innovation"
- AHRQ Web Conference (March 2010)
  "Cultural Competence Across Care Settings"

How can you participate?

- Submit service delivery innovations to info@innovations.ahrq.gov
- Search / Browse the site for improvement ideas
- Provide feedback through the Comments feature
- Participate in Web events

Sign up for Email Updates